

Café Barista

Responsible to: Assistant Pastor

General Job Description

Serves as a barista in the Berean Café and handles point of sale for AWANA ministry supplies.

Skills and Qualifications

- Must be a member of Berean Baptist Church or the child of a member.
- Must be in complete agreement with the church covenant and articles of faith
- Must be able to speak to visitors and members about Christ and the Gospel
- Must be able to pray with visitors or persons attending ministry activities
- Must adhere to the policies set forth in the employee handbook and employee expectations
- Must have excellent communication skills, work well with others, be willing to learn and develop new skills, be highly motivated, and detail-oriented
- Must be able to meet deadlines and progress without direct supervision
- Must be able to learn quickly and build relationships
- Must be able to demonstrate an enthusiastic work ethic
- Must be able to deliver excellent customer service
- Must be able to be punctual and work on Sunday and/or Wednesday, before and/or after services.
- Must be willing to submit to background checks and illegal drug testing

Responsibilities

- Develops enthusiastically satisfied customers all of the time.
 - Welcomes and connects with every customer.
 - Discover customer needs and appropriately suggest products to enhance service.
 - Respond to customer needs and say thank you to every customer.
- Provides quality beverages consistently for all customers
- Prepares beverages to standards.
- Follows health, safety, and sanitation guidelines for all products and areas.
- Maintains quality café operations
- Follows café policy and procedures for operational flow at each station.
- Follows standards for merchandising, stocking, rotating, and storing products.
- Performs cleaning tasks.
- Presents oneself professionally and demonstrates clear communication with customers and team members.
- Follows cash handling procedures and cash register policies.
- Follows inventory stocking and recording guidelines.
- Takes responsibility to learn all aspects of the barista position
- Takes initiative to learn and improve position